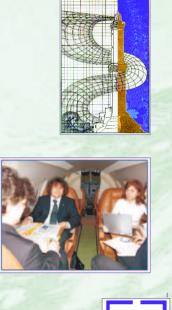
Simulation Projects Advances and Challenges

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University of Genoa: an Overview

The University of Genoa is one of the oldest in Italy and in the World (founded in 1471 AD), it is located in middle of Italian **Riviera.**

The students are about 40,000 (about 8,000 new entries), and the engineering departments has about 7,500 students (12%) in Savona Branch Departments); the University includes two major locations and the new Campus holds about 1,000 Engineering Students and is located in Savona just 25 miles west of Genoa on the coast in an old complex of barracks recently converted into new University Buildings

(over an area of 200,000 m²). For further Information about the University of Genoa: http://st.itim.unige.it

http://www.unige.it



DIPTEM - University of Genoa

Email: secret@itim.unige.it

URL: http://st.itim.unige.it

DIPTEM was founded in 1997 as evolution of the **Institute of Technology and Industrial Management** (ITIM) that was operative from '60.

DIPTEM is composed by about 65 faculty members, 15 technicians and administrative, plus several PhD Students, external Researchers and Consultants.

DIPTEM teachers are involved in Undergraduate, **Postgraduate and Professional activities** in **Engineering, Management.**

DIPTEM active in R&D Projects for major Institutions, Companies Governmental and Organisations. DIPTEM co-operates actively with major Excellence Centers World-Wide.









MISS - DIP University of Genoa

The MISS-DIP of Genoa University carries out many industrial simulation projects in cooperation with the large corporations and small and medium sized Enterprises; some example of recent industrial simulation project are

follow	ing: <i>Ford</i>	CAE LOCKHEED MARTIN	BDEING			
CC SECURIT	ADtranz	On-Line Simulation for Distributed	ADtranz			
	ABB Daimler-Benz	Production Management of Locomotives				
	Ansaldo	Distributed Synthetic Environment	ALDO			
E		for Power Plant Design				
	Cetena	Simulation & Virtual Project Management	PFiatAvio			
	Fincantieri	of Car Deck Construction for Fast Ferry	AMS			
	СООР	Simulation for Re-Engineering Supply Chain in a National Chain of Grocery Stores				
Members of MISS are appointed in several positions in simulation community such as:						
Italian Point of Contact of ISAG (International Simulation Advisory Group)						
• Associate Vice President of SCS and Chairman of Industrial Relations for Europe						

Associate vice President of SCS and Chairman of Industrial Relations for Europe • Member of NATO Industrial Advisory Group for Simulation & VV&A for Design

McLeod Institute of Simulation Science

Email: agostino@itim.unige.it

URL: www.simulationscience.org



The MISS have a very long tradition in M&Simulation: the activities involve modeling, simulation in many different aspects:

- •Methodologies and techniques developments
- •VV&A Best Practices and Policies
- Academic and professional education
- •Real Applications Projects (design, re-engineering, management, training etc.)
- Tools and Model Repository
- Standards Development

The Institute staff is in touch world-wide with the simulation community and is present actively to conferences, exhibitions and working meetings with the major Associations, Agencies and Companies.





Liophant Simulation

Liophant Members & Links

www.liophant.org info@liophant.org



Liophant Simulation involves World-Wide over 120 Scientists and Technicians working in Companies and Academia.

- The Liophant develops Advanced Projects for Real Industrial Applications as:
 - VAED : Virtual Aided Engineering & Design (Gas Turbine Modeling) * Safety First : Virtual Ship Handling Simulation in Harbour Environment
 - *****Wolves: Warehouse Management & Logistics Simulation

***Health Care Survey**

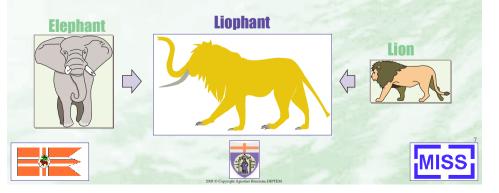
Liophant Simulation promotes international **Cooperations and** exchanges with Excellence **Centers World-Wide (i.e. NCS)**

\www.liophant.org



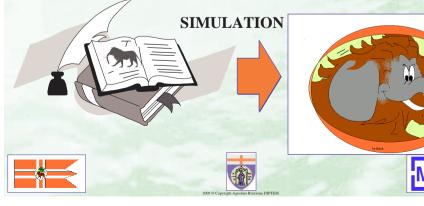
What is a Liophant?

- It is an Animal that is a combination of an Elephant and a Lion
- It's a Mythological Creature
- He is courageous as a Lion & powerful as a Elephant



Why Liophant?

• The *Liophant* is a Mythological **Being that only Simulation could** bring back to life.





A Quick Overview on Hot Spots

- Simulation is becoming quite popular
- New Application areas require innovation to face new Challenges



- Interoperability Challenges are still open issues
- Interdisciplinary Modeling is an emerging need
- Needs for Advances Simulation Technologies while Enabling Technologies are available
- Growth in Size & Complexity of M&S
- Need to motivate Effectiveness of M&S



Simulation is the reproduction of the reality by using computer models.

The simulation allows to build up a *Virtual Environment* and to run dynamic scenarios in order to analyze or optimize the real system. A simulation project is devoted to develop and use Simulation to solve problems

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use Simulation to solve problems







Project:

SAFETY FIRST

Training & Design for Ship Handling

The simulator includes a complete virtual reproduction of Genoa Harbor and it's devoted to the design and training of Harbor Technical Services Operators (Pilots, Tugs & Boat Men)

This simulation system is designed in order to be portable for cooperative training on web server just using regular browser with specific plug-in.

•Full Interactive Real-Time for Training •Faster than Reality for Procedure Design •Virtual Environment of Genoa Port on a PC

• To guarantee the possibility to Define/Configure PIOVRA CGF using Libraries and Effective Paradigms in order to guarantee Accreditation, **Effectiveness and Usability of PIOVRA developments**



Project: PIOVRA

available CGF performances

HLA Simulation for:

- Operation Planning – Operation Support

- Training

EUCLID Program CEPA11. Project aims are:





Distributed Virtual Maritime Environment



PIOVRA

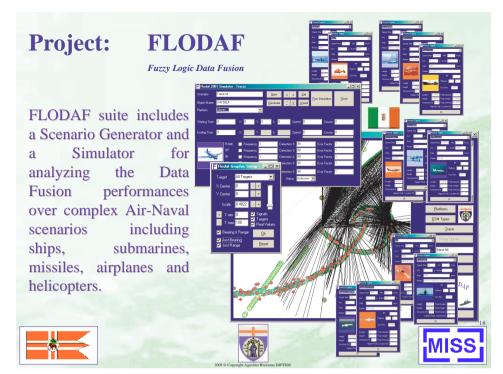
Polyfunctional Intelligent Operational Virtual Reality Agents

• To develop a new Generation of CGF able to simulate "Intelligent" behaviour, filling up the gap between user requirements and current

• To create PIOVRA intelligent CGF as effective models to be integrated in

PIOVRA is developed for Italian and French MoDs in the frame of the





Project: WSS&S

Weapon System Service & Simulation This Simulator is devoted to re-engineer Weapon System Logistics and Service.



The Simulator is operating in Taranto Base to support the service planning of Torpedo, Missile, Rocket Launchers and Naval Gun Systems.

The simulator is a web-based stochastic simulator and supports the concurrent service management; the model is object-oriented and the implementation allows to operate directly with regular browsers without any special requirements in term of platform or plug-ins..



Web Integrated Logistics Designer The WILD project involves the development of a Federation composed by Simulators, Scheduling Systems and ERP. WILD Federation

WILD

reproduces the supply chain and supports on-line distributed management and control among customers, main contractors, suppliers



Project:

Project: ROSES

R CETENA

Reaction to Oil Spill Emergency and Simulation

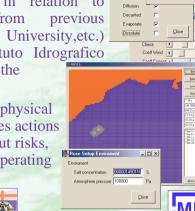
The project is deveoted to create an Oil Spill Simulator for CETENA including countermeasure models.

The Simulator was validated in relation to historical data available from previous cooperations (i.e. MESA, Kuwait University,etc.) and existing databases (i.e. Istituto Idrografico

Italian Navy) in order to guarantee the result fidelity.

Roses reproduces both the oil spill physical phenomena and the countermeasures actions in order to provide estimations about risks, policy effectiveness and standing operating procedures.



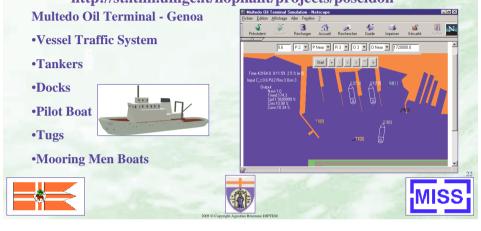


Project: POSEIDON

POrt Simulation Environment for Design of Operation and Network

This Project involves a web based, stochastic & combined (discrete & continuous) simulator.

The implementation is made by using Java, the demo is available at: http://st.itim.unige.it/liophant/projects/poseidon

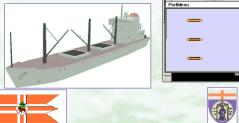


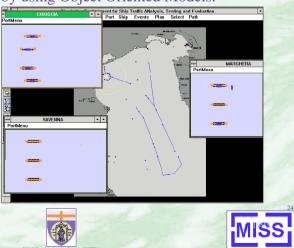
Project: SESTANTE

Simulation Environment for Ship Traffic Analysis, Testing & Evaluation

The project supports the simulation of Maritime traffic in a wide area (i.e. Mediterranean Sea) by using Object Oriented Models.

SESTANTE allows to compute the flows and delays related to strategic investments over ports or maritime lines.





Project:





GFI

<u>C</u>lose

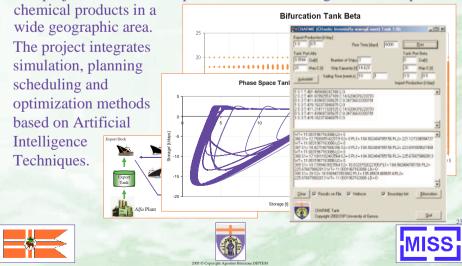
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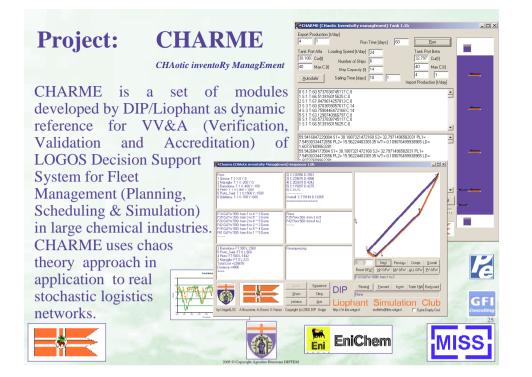
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Logistics Optimisation System

The project is devoted to optimize the fleet management of ships for

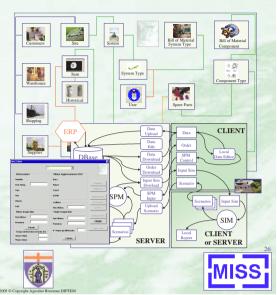




Project: COUGAR

Controller & Organizer for Ultimate Government of Availability and Reliability

COUGAR is the innovative system for the Service and Maintenance of complex systems (i.e. Helicopters). The system is designed to satisfy the requirements connected with the maintenance management of helicopters taking care of both pre-planned and emergency actions.



Project: Frine

Forecasts Robust INtelligent Evaluator

FRINE is a modular approach for supporting inventory management, purchasing and outsourcing planning in telecommunication production industry.

FRINE includes: Frine Sim a detailed simulator for evaluating different scenarios, Frine ANN an intelligent forecast system based on Artificial Neural Networks and Commercial Data Fusion and a Frine Metrics for on-line performances measuring and





Marconi

Project:

Logistics Evaluation Model

LEM

LEM Project is a joint venture among Ford, Boston College, LSC & Genoa University for Developing a Web Based Support System for Supply Chain management.

Tests using LEM beta_modules have been carried out successfully on over 70 logistics centers.





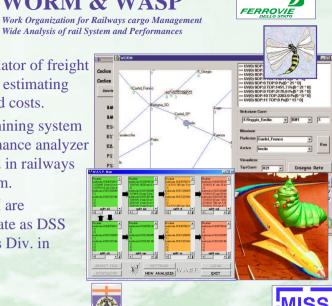
Project:

WORM & WASP Work Organization for Railways cargo Management

WORM is a simulator of freight rail operations for estimating service quality and costs.

WASP is a data mining system and smart performance analyzer directly integrated in railways information system. WASP & WORM are integrated to operate as DSS

for ASA Logistics Div. in **Italian Railways**



Project:

MASC & DICO-SAP

Modeling & Analysis for Satisfaction of Customers DIP-COOP SAP

MASC is a system for Statistical Analysis. Modeling & Simulation applied to big-distribution chains



The Project is carried out in cooperation with the major Italian company in this area

The final target is to improve the customer satisfaction acting on policies, operating procedures, resources & equipment; the system is fully integrated with company ERP (SAP R/3) and benefits of similar experiences carried out other companies (i.e. Genoa Mass Transportation Company).



Project:

San Paolo 2000

San Paolo Hospital in Savona: Simulation for Architecture

San Paolo 2000 is the integration of simulation with architectural techniques for functional design and analysis of urban areas and buildings.

The system reproduce the Savona Downtown with the restoring project of this building using VRML 2.0 for exploitation of the results in the public community by WWW; it's possible to navigate in the scenario and to watch the interactions of simulated cars and people



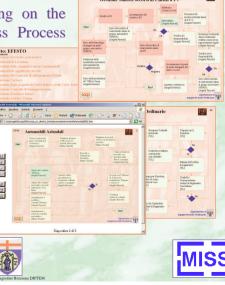
Project:

EFESTO



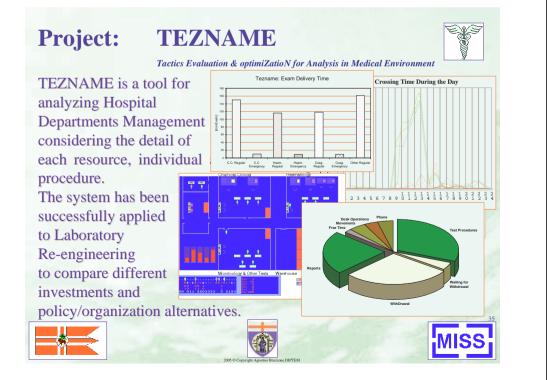
Elaborazione Flussi Economato Sistemi, Tecniche & Organizzazione

The EFESTO project is focusing on the creation of models for Business Process **Re-Engineering integrating** 2002 Progetto: EFESTO simulation techniques. The system allows to integrate PowerPointtm, Accesstm and Exceltm with simulation and to distributed the results directly in HTML format in Intranet managing hierarchical process structure.









Project: HOSSIAN Hospital Simulation Analyzer **HOSSIAN** is a tool Daily - Ending developed to support resource planning in Hospital by integrating simulation and AI (Artificial Intelligence). The system has been successfully applied to the personnel and equipment scheduling in a Surgery Brep. Mov. Surg. Rays **Division composed** by 6 operative rooms.

Modelling & Simulation for Transportation & Logistics

The use of M&S in considering the impact of security components on logistics/industrial facilities is more than justified by the need to analyze complex interactions among numerous factors.

Security equipment and procedures related to logistics facilities can usually be grouped into two major classes:

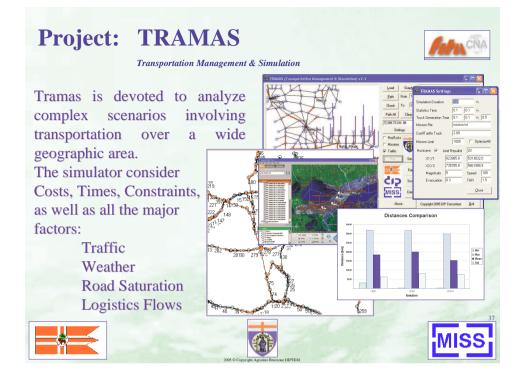
- Internal: Security control of logistics flow
- External: Security control of external components





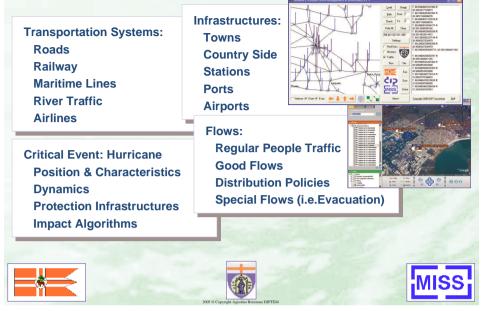




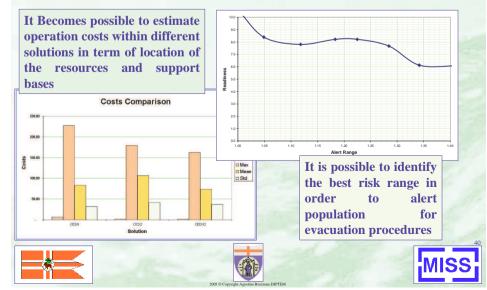


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Large Area Transportation vs. Crisis



Evaluating Quality and Costs in Realistic Scenarios



MESA Maritime Environment for Security Analysis

Simulation support to access risk of different events (security infrastructures and procedures)

Reuse Support Systems for Emergency management to analyze safety and security scenarios within Maritime/Port Environment

Use of Tool to analyse Port and Terminal security and safety issues in relation to complex operations and procedures, considering both regular processes and external threads

MESA allows to evaluate impact of threads in case of occurrence and to quantify damages, casualties and actions to be done.



Scenario Evaluation by Interoperable

Simulation

The simulation estimates the effects of Security Procedures in Operation as well as the impact of an Emergency on other objects, identifying the entities hit by the event and its

impact, the interactions as well as the countermeasure effectiveness.

Today there are Simulators available for analyzing the different aspects related with several possible scenarios.



Operations in Detail

Terminal Activities

Simulation



Emergency Simulation



Modeling Security Procedures



HLA Integration for Interoperability

HLA integration allows to create interactive real time simulation across a network





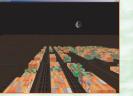
Virtual Containers in the Yard

The Container Area allows to reproduce the interactions among trucks and cranes with different weather conditions





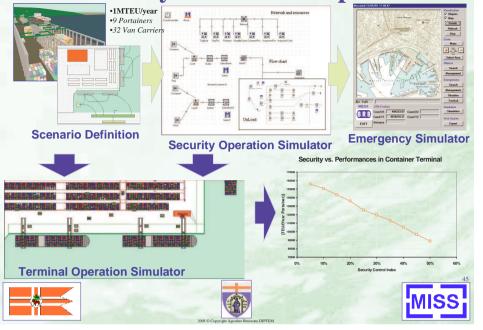


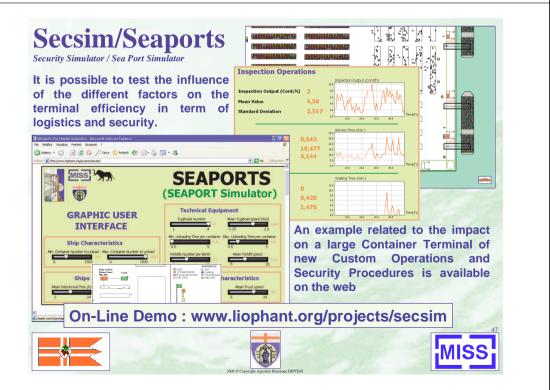




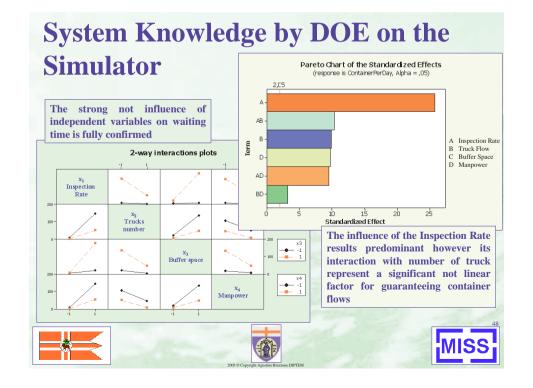


A Case Study: Container Operations





Container Risk Evaluation Virtual Cargo Generator **Security Level** Generator Intelligence Vendor Vectors Region Police Nodes Virtual Path Alerts Port ↓ î∩. Terminal Virtual Cargo/CFG Ship ¥ Virtual Alert Scenar High ¥ 🏊 Risk Virtual Threat Medium/Higl → History Risk Configuration nspections Cnt Type Manifest NC Risk Good Type Security NC MISS

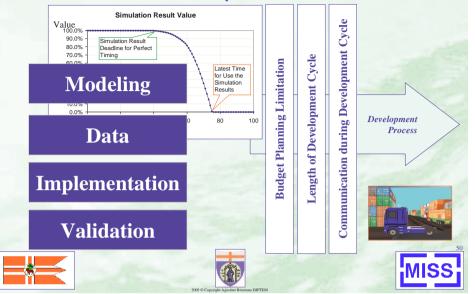


Simulation Project Nature

- Simulation Projects are different from SW Projects because needs to face strong VV&A versus real Systems
- Simulation Projects deadlines and requirements are often related to other on-going Projects
- Simulation Knowledge needs to be used for Model Development as strong background for Implementation phase



Simulator Development

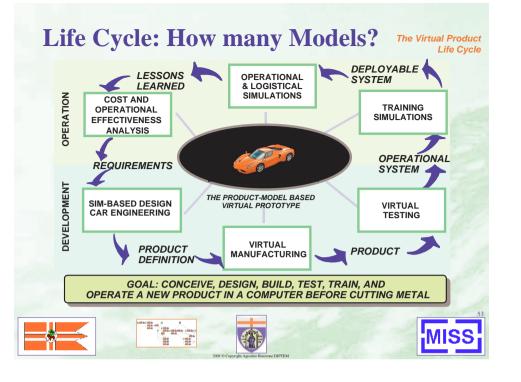


Simulation Result Value 100.0% 90.0% Simulation Result 80.0% Deadline for Perfect 70.0% Timing 60.0% Value Latest Time 50.0% for Use the 40.0% Simulation 30.0% Results 20.0% 10.0% 0.0% 20 60 80 0 40 100 Time

Just in Time on Simulator Deliverables

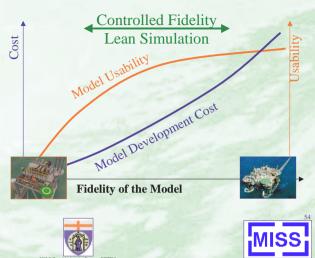
Open Issues in M&S Projects





Usability vs. Fidelity in M&S

A model Output could considered be in relation to a credibility $\frac{1}{2}$ level. If correctness development grows. cost of the model grows: meanwhile usability of the model increases, but with a tipically non-linear. decreasing, rate.



SMEs ESE: Needs for New Paradigms

Small & Medium Size Enterprises Early Stage Evaluation

What is Lean Simulation?

- Lean Simulation is an innovative approach devoted to guarantee development of M&S (Modeling and Simulation) projects with reduced resources and in quick time by fast track procedures.
 - The key point of this approach is to be able to relax fidelity requirements and ancillary activities keeping under control the model confidence respect to the application requirements.

Lean Simulation key points could be summarized as follows:

- Essential Statement of Work for Simulation Success
- Minimal Fidelity for Satisfy Project Requirements
- Quantitative Control on Model Confidence
- Tailored Protocols and Procedures per Application Categories
- Compact Simulation Unit



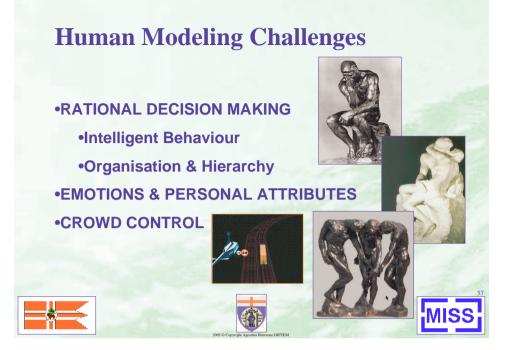


Human Behaviour & Simulation

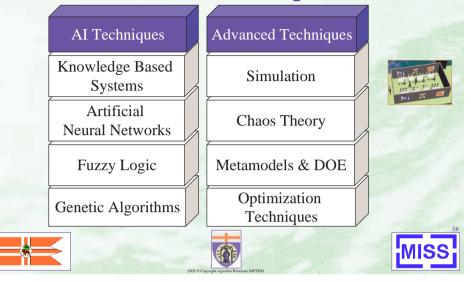
The data flows, business processes are usual in use in current simulation.

The human beahviour involving in these aspects have a strong impact and becomes more and more important to properly faces this aspect.



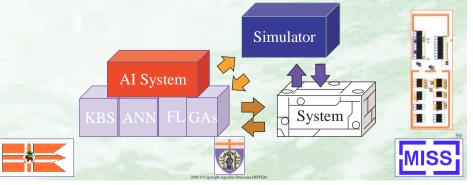


Simulation and Integration with Other Advanced Techniques



Integration as Additional Challenge

• The square stone to success in the application of new methodologies is the integration of different techniques and on multibody analysis by using different skills:



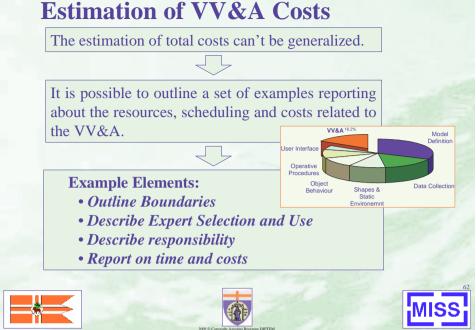
New Initiatives in M&S

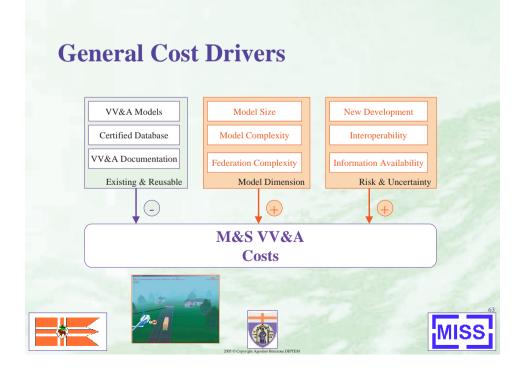
Simulation Projects involving HLA and new architectures are moving back the infrastructure development to general purpose Language.

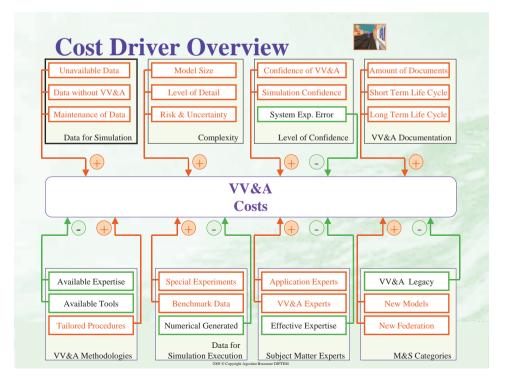
Developers from Academia are investing in developing new formalism and architectures devoted to support Model Development (i.e. XMSF)











VV&A Military Vs. Industrial Applications MILITARY **INDUSTRY** • Projects are medium- long term • Projects are short - medium and have larger budgets term length, budget is critical • Deadline is fixed • Profit drives the deadline Requirements are very precise • Companies do not have precise even in terms of procedures to requirements on which methods are to be used to solve the be used and documents to be produced problem • Operative people are the final • Managers are final customers, and need to be supported after users the delivery of products

Current Situation in Project Management for M&S

Project Management Issues in M&S are related to:

Identify the Critical Issues in PM applied to Distributed Simulation **Propose Solutions for Distributed Simulation Project Management** Construct the Bridge to Overpass PM Problems on distributed Simulation







VV&A Military Vs. Industrial:

Applying Project Management Methods in M&S

Using PM Methodologies could strongly benefit the **Projects:**

Project Time Control

Project Cost Control

Project Team Management



In New Large Projects involving geographically distributed teams these aspects are stressed







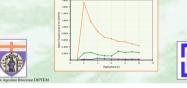


M&S Standard & Tool Dreaming

Project Teams are often expecting to find M&S Project Solution in new tools acquisitions while this needs to face with:

- •Proper Tool Acquisition based on Alternative Overview
- •Training and Knowledge Acquisition Issues
- •Conceptual Model Proper Fundamentals

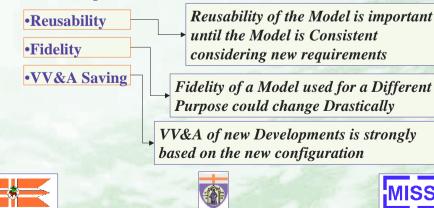




Legacy Systems & Simulation Projects



Legacy Systems are generating Dreams in Final Users in term of expectation about:



Providers & Vendors

The COTS Simulation Tools are currently very directed to: •User Internal Market & Afficionados •No Attention to Distributed Development Issues •Small Attention to Distributed Simulation •Development of Compliant instead of Compatible •Investments in New Release versus New Features

Critical Issues Overview

The four basic phases of a simulation project include:

- Modeling
- Data and Knowledge
- Implementation
- Validation



The critical issues associated with those phases determine the effectiveness of the simulation.

This presentation addresses the factors that contribute to those issues that may result in decreased effectiveness or invalidate the simulation. Suggestions are offered to assist in the early identification of potential for difficulties, thus leading to simulation that can achieve the objectives successfully







The Simulation Development Process



- Establish Requirement
- Budget Planning Limitations
- The Length of the Development Cycle
- Communications during the Development Cycle



Simulation Framework

Simulation Level
 Components
 Sub-Systems
 Systems
 Multi-Systems



MISS

- Simulation Applications
 Conceptual Design and Feasibility Studies
 Design
 Fabrication
 - •Test
 - •Evaluation
 - •Training

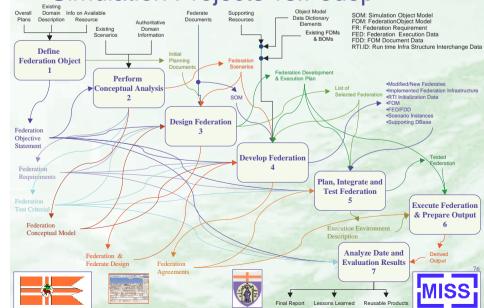


Overview – the Fundamental Steps in Simulation Projects

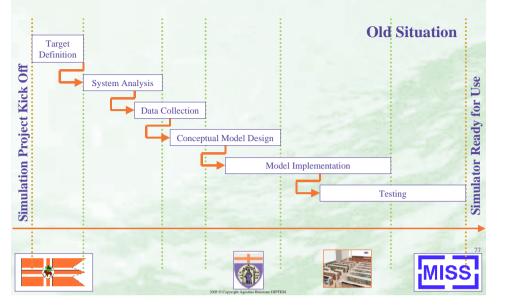
- Formulate problem
- Set objectives and project plan
- Conceptualize model
- Collect data
- Model build
- Model verification
- Model validation
- Experimental design
- Production runs and analysis
- Documentation and reporting
- Decision Implementation



Simulation Projects vs.Fedep



Development Time: Traditional



Critical Issues: Modelling



	Modelling Classification					
Components	Systems	SubSystems	MultiSystem			

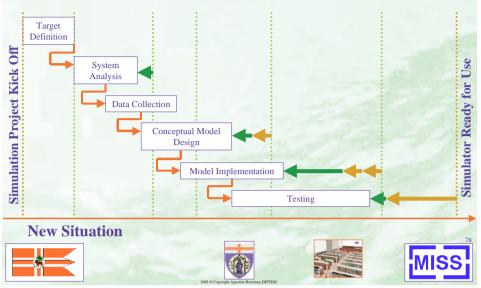
Updating Models Changes

Model Applications

Model Confidence

Model Reusability

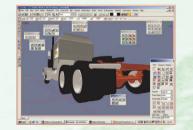
Development Time: Now



Critical issues in Modeling

- Model Classification
 Component Models
 Sub-Systems Models
 System Models
 Multi-System Models
- Model Applications
 Conceptual Design
 Design
 Production
 Test
 - Evaluation
- Updating Models for Changes
- Model Confidence
- Model Reusability







Examples of Modeling Issues

Incorrect Models
Range of Variables
Rigorous Models
Incomplete Models
Correct Models
Complex Models
Model Simplification







Data & Knowledge Connection

System Data Evolution

Complex Environmental Databases

Knowledge Data

Human Behavior Data

Modelling Problems & Solutions



<u>Complex Models</u>. Environmental models are very complex are very dependent on conditions at a given time. It is not common to include unusual environmental conditions in the model. When severe down drafts were encountered that caused accidents in commercial airline operations, the simulators had to be modified to add that particular environmental effect into the simulation.

<u>Incomplete Models</u>. The surface ship dynamic models must include the forces that produce ship motion such as: wind, current, mooring lines, and tugs in addition to the internal ship controls. The modeling of these external forces is relatively complex. It took many years to develop effective models for docking.

<u>Incorrect Range of Variables</u>. A visual system developed for commercial airline application was installed on a Marine Corps Fighter. The aircraft roll rates for the fighter were much higher that those of for commercial airline simulators and as a result the visual scene could not follow the fighter aircraft roll rates. The visual system had to be modified to accept the higher roll rates.

<u>Correct Models</u>. When the correct model is use the results are very gratifying Here is one example. In many facilities the material handling (from pallets in a production department to ammunitions inside a carrier) is a typical problem where simulation can improve efficiency and avoid operative problems. Obviously the model definition is critical for the successful application. In ATA, a corporation involved in environmental treatment, the use of proper simulation models improved the efficiency of transportation systems by 40%, just by re-engineering the management policy.

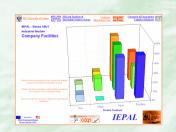
<u>Simplifying Complex Models</u>. How many simplifications are made to the model to accommodate available data or to facilitate programming. Do these models truly represent the behavior of the systems? Is some randomness introduced into the models in order to replicate the operational counterparts? These model issues also relate to degraded systems performance and the introduction of emergencies. Probably one of the most classical cases of debate over models is in the simulation of the main rotor of a helicopter. The model normally used, because of its relative simplicity, is the vectored thrust model. A much more detailed model is called the Blade Element model. That model requires an enormous amount of computing power.



Critical Issues in Data and Knowledge

Obtaining data and Knowledge for Models

Systems Data
Environmental Data
Knowledge data
Human Behaviour Data









Data: Problems & Solutions

Incorrect Aircraft Data Relating to Aircraft Model Changes A decision was made to use the simulation models and data from an earlier version of the aircraft on a new model of the same aircraft. When the simulator went into the test phase it came obvious that the results did not represent the new aircraft model. The entire simulation had to be redesigned. The program was delayed by about 2 years.

Incorrect Data. A firm never achieved the car production target for few years. The analysts was complying with the low motivation, personnel skills, etc. for the area. The model was developed based on such productivity hypothesis. After a period of operation, an analysis, based on field collected data, demonstrated that the hypothesis for the initial design was based on a wrong market scenario. With the real market scenarios and with the optimal personnel efficiency at the production site included in the model, the painting tools and equipment parts were identified as the critical bottleneck in the process

Incomplete Data. An automated filling line for mineral oil was developed by a leading company in that field. The site commissioning was successful and the target of 10,000 box/day was reached. However the real daily production never surpassed a 7,000 box/day threshold until a simulation study demonstrated that an elevator malfunctions was affecting the overall performance due to interactions with the automation control system. As a result of the simulation study, the firm was able to re-engineer the facility and achieve the design goal with reduced investments.

Data for Simulating Digital Computers. When digital computers began to be incorporated into operational systems the first approach was to simulate the functions of the digital computer. An immediate problem arose because of the unavailability of the program data for that computer. Thus, where the onboard computer was simulated, the simulator was unable to keep up with the changes in the operational software. There are examples in aircraft simulators, submarine simulators and various sensor simulators. This situation has also occurred in the nuclear power plant simulators.

Critical Issues in Implementation

- Computational Systems
 - Non-Real Time Systems
 - Real-Time Computational Systems
- Examples of Issues with Computational **System Implementation** WILD Integration

3 GG Based

- Computer Capacity
- Iteration Rates
- Transport Delays

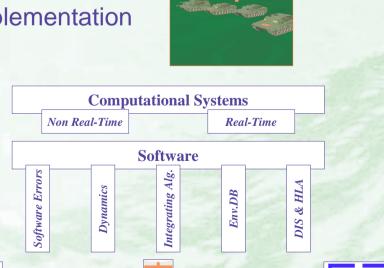


Examples Illustrating Issues with Data

- Incorrect Aircraft Data Relating to Aircraft **Model Change**
- Data Availability and Changes
- Incorrect Data
- Incomplete Data







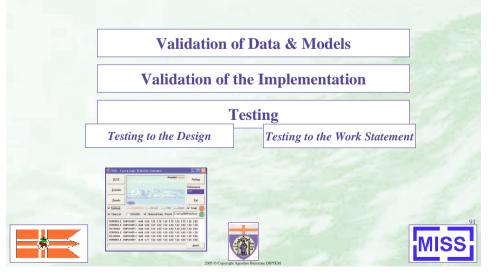
Critical Issues: Implementation



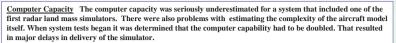
Critical Errors during Implementation

- Software
 - Software Errors
 - Vehicle Dynamic
 - Integrating Algorithms
 - Environmental Databases
 - Distributed Interactive Simulation (DIS) and High Level Architecture (HLA)
- Examples of Issues with Software Implementation
 - Software Design Erorrs

Critical Issues: Validation



Implementation Examples



<u>Iteration Rates</u> Cockpit control inputs to a computer were implemented through digital encoders on the controls. The computer was not able to accommodate the step inputs and the system failed. Prior control input technology as utilized to resolve the problem. In order to accommodate direct inputs an iteration rate of about 1500 Hz. is required instead of the 16 Hz. iteration rate of the flight equations.

<u>Transport Delays</u> One of the first Computer Generated Visual Systems ran into serious problems. The time delays in scene generation in response to pilot input were excessive . Human Factors studies were conducted to determine the cause of the problem and solution that would be necessary to make the system acceptable. This study concluded that the time delay should not greater than 80 to 90 milliseconds. This criteria placed a burden on the computational system because of the faster iteration rates that were required. This led to the 30 Hz. or 60 Hz. iteration rates currently used for visual systems. These rates are also consistent with television frame rates:

<u>Software Design Errors</u> A number of years ago there was a project that involved a major computer hardware and software development effort. The project started out with an estimate 10,000 instructions and ended up with over 80,000 instructions, small by today's standards but a major task in its time. The only way to test the software was to subject it to a major independent validation on a large mainframe computer. When test were started the error rate was about 10%. The software debugging process took about six months. After testing was completed the error rate was reduced to about .5%. The simulator could operate without experiencing any interruptions. But the entire hardware and software testing process took over 2 year on what was to have been an 18 month program.



Critical Issues in Validation

- Validation of the Models and Data
 - Validation of the Implementation
 - Testing the Simulation
 - Testing to the Design
 - Testing to the Work Statement
 - Validating the Simulation
- Examples of Issues with Validation
 - Correct Validation Criteria
 - Invalidated Simulations



Validation Issues

<u>Incorrect Validation Criteria</u>. Simulators of military aircraft require much more comprehensive testing to determine if the simulator does in fact represent the performance and flying qualities of the simulated aircraft. Obtaining aircraft test data that are required for the validation testing is difficult. The application of FAA commercial aircraft standards will not cover the operating envelope of the military aircraft.

<u>Invalidated Simulations</u> Sometime process re-engineering is performed based on qualitative analysis or untested simulations. The development of a new large automatic warehouse was assigned to a major automation company. The designer decided to use simulation to support their analysis. They developed a model that did not consider forklift interference based on the a-priori hypothesis that this phenomena didn't have any influence. After the implementation no validation test was performed. The new warehouse design resulted in a 40% loss in productivity. The resulting claim was analyzed by third party experts using a new simulator that accounted for the mutual interference in the aisles. The results identified errors in the original automation policies the increased interference and generated deadlocks. The simulator supported the automation company's correction identification of the problem.



Problem Formulation

- "The goal is to model system X"
- Proper formulation of problem
- Questions to ask clients or managers
 - what decisions involving economic risk are to be made?
 - what information is needed?
 - questions should have numeric answers
- We should know when we have finished







Set Objectives and Project Plan

- Specify alternative systems or variations of the system to be considered (avoid studying "forbidden territory")
- Confirm that simulation is the proper method
- Know what resources of people, resources, money, and time will be available
- Specify project milestones with dates





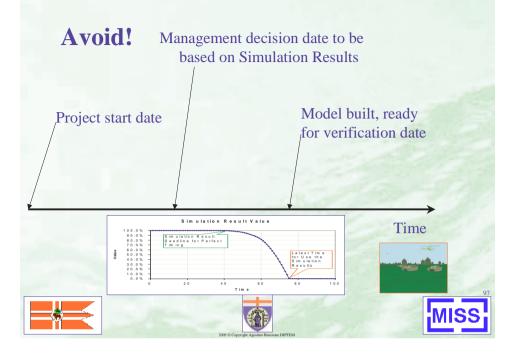
Model Conceptualization



- Is the "art" portion, not the "science" portion, of simulation work
- Abstract the essential features of a problem
- Understand basic tacit assumptions concerning the system (they shouldn't remain tacit)
- Start simple; add detail if and when needed
- Involve the client (model user)

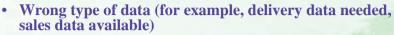






Data Collection

- No data at all
- Hidden data ("It's mine!")



- Unfiltered data (severe example "machine blocked" recorded as "machine down")
- Data overanalyzed relative to its precision
- Use analogy, estimation, and sensitivity analysis
- Enlist support of higher management
- Derive needed data from available data
- Train and supervise data observers
- Use basic approximations (for example, a triangular distribution instead of a Weibull)





Model Building

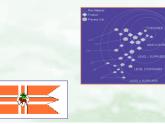
- Choose the correct tool, or combination of tools
- Use the tool(s) correctly
- Simulation languages (more powerful, more flexible, more time-consuming, animation more difficult) versus special-purpose software
- The best practical choice may be a blend of both



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Model Verification

- Fundamental question: Is the model built correctly?
- Use others' eyes and ears (walkthroughs)
- Follow model logic for each event type
- Examine output for reasonableness (for example, does the clock ever go backward?)
- Examine the animation
- Examine traces, and "current" & "total" counts





Model Validation

- Credibility, as well as validity, necessary
- Involve the user!
- Achieve face validity
- Use sensitivity analysis
- Validate model assumptions
- Replicate the past using "set-aside" data
- Undertake Turing tests



Execution and Experimental Design

- Determine the alternatives to be simulated
 - Include only those which are organizationally and administratively feasible or permissible
- Decide length of initialization period (0 if terminating system), length of simulation runs, and number of replications per run (be generous)
- Choose a DOE (except for only 2 alternatives, avoid paired *t*-tests prefer factorial, fractional factorial, nested, or (Greco)-Latin designs)



Documentation and Reporting

- This task should now be a consolidation process, not a major writing project!
- Place as much documentation as possible *inside* the model
- Document all assumptions made
- Document failed alternatives, lest your successors investigate them over again
- Ask the archetype scientist's question: "Can others later reconstruct our thoughts and work?"

Decision Implementation

- If the model has achieved validity and credibility, the client will now willingly implement its recommendations
- Modeler: "stand by" for follow-up questions and experimental investigations
- All worthy scientists and engineers know that successful inquiry begets additional questions (consider the legacies of Galileo Galilei in dynamics, mechanics, and astronomy)









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Summary



Present Critical Issues, which can impact of Simulation:

- Simulations have wide application in government, business and industry.
- Examples indicate what can occur if one or more of the critical issues avoid identification until the end of the project.
- The critical issues are interrelated and their interdependency should be recognized. The human element associated with communication and interpretation also plays an important roll.
- Simulations are very successful in performing a variety of functions if the proper design and validation procedures are followed. Their applications save lives and improve the efficiency and cost effectiveness of a wide variety of governmental, industrial and commercial systems







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Time to Play Questions



